



## **Sample Consolation Phone Call**

Review the sample conversation below, but try not to recite it word-for-word when you call. Feel free to put it in your own words. This will make the phone call sound less rehearsed.

### **What to say:**

"Hey, \_\_\_\_\_! This is \_\_\_\_\_ from DOLLS. How are you?"

Well, first we want to thank you so much for applying for a position as an officer. We all really enjoyed talking with you during your interview. Your love of the Lord was really obvious and that says a lot about you as a person.

It was a very difficult decision because each one of the girls who auditioned would have been wonderful, but we only have five positions available at this time. We truly appreciate your willingness to serve DOLLS and its members, but at this time we have filled all the 5 Main positions. I hope this won't reduce your involvement in DOLLS from this point forward.

We would, however, like to offer you a position as the \_\_\_\_\_ chair. You do not have to give me an answer tonight, but I do want to tell you about it, and if you're interested, let one of the officers or our sponsor know as soon as possible. Basically we can see that you have a gift of \_\_\_\_\_ and could really use that gift to help with (*fill in the description of the role here*). This position basically makes you the right-hand-man to the 5 Main, so it's a pretty big responsibility. It also pretty much makes you the voice of DOLLS, so we are really looking for a committed group. That's why I want you to think about it first and let us know if you're interested as soon as possible. Does that sound good?

Oh yeah, and I am supposed to remind you about keeping these results confidential. Please remember the promise you made during the interview and keep this all a secret until the official announcements are made. Especially don't mention our invitation to serve on the \_\_\_\_\_ chair to anyone. We really want this chair position to be filled with truly committed girls, and we don't want just any random girl to come ask to be in the chair.

Alright, well thanks again for your application. You really are an amazing person! I know God has BIG plans for you. Think about the chair position and let us know as soon as you decide, OK. Alright, well I will see you at DOLLS on (*insert whatever day y'all meet here*)!"

## **Possible Come-Back Questions**

Below is a list of questions our candidates may ask during a consolation phone call. Review the sample answers to give you an idea of how to respond if you are asked.

**If they ask:** "Who *did* make it?"

**You say:** "I am so sorry but I am not allowed to tell anyone...but you'll find out at \_\_\_\_\_."

**If they ask:** "How come I didn't make it?"

**You say:** "A big thing we looked at when making our decisions was the person's commitments to things outside of school (like soccer, volleyball, or whatever) b/c we know how time demanding DOLLS can really be. We wanted to pick people who did not have a ton of prior commitments, so DOLLS could be one of their biggest priorities."

**-OR-**

"Literally every applicant would have done a fantastic job as an officer. There wasn't a single person who wouldn't have been good. We had to look at who we thought would work well together. We also had to make sure we had a good mix of quiet people and energetic people on the officer team. If we picked 5 really energetic people we would have the most annoying officer team ever and if we picked 5 really quiet people, no one would come to DOLLS...so we had to find a suitable blend of the two.

**If they ask:** "Did I say or do anything wrong?"

**You say:** "No way!! In fact, you were a very strong candidate for the part. We really just felt it would be best to pick people who had as few prior commitments as possible."

**If they ask:** "Is there something I can be other than the \_\_\_\_\_ Chair?"

**You say:** "Yes, we are going to try to develop a couple more chairs, like the \_\_\_\_\_ chair and the \_\_\_\_\_ chair, so if you think you're more interested in one of those, let the sponsor know that tomorrow."